



Hello Childline Pakur

Annual issue 2011 - 12



A starting effort towards helping Child in need of Care & Protection

A Project Supported by Ministry of Women & Child Development (GOI), in partnership with Childline India foundation (CIF), Mumbai.

Jan Lok Kalyan Parishad

Collaborative Organization, Childline Pakur

At- Sindhipara, Near Query association office, Po. + Dist.- Pakur, Jharkhand, 816107

24 Hours Toll free Child Help line no.- 1098, Telephone no. – 06435-220568





From the desk of secretary

Dear friends...

This is my pleasure to present you the very first Edition of ***Hello Childline Pakur***. This annual edition covers the activities & achievements of JLKP as a Collaborative organization of CHILDLINE Pakur project through out the financial year 2011-12. The CHILDLINE Project is a project of Ministry of women and child development, Govt. of India, which meant for Child in need of care & protection. In Pakur district this project commenced from 1st of February 2011 with the support and recommendation from CHILDLINE India Foundation (CIF), which is the recommending agency authorized from Ministry of Women and Child Development, Govt. of India.

Recently Pakur has come to the leading news as a source area of Child laborers. The district is famous for its stone & biri industry. A large number of children can be seen engaged in these industries. These children are commonly exploited by the mines and crusher owners. Pakur is famous for supplying huge number of child labourers as biri rollers, Child marriage, Child trafficking, migration, and drop-out are the main issues affecting children in the district. Poverty in its ugliest form can be seen in Paharia villages. Malnutrition & diseases have rendered whole villages into shambles. Extreme poverty, illiteracy, ignorance and existence of border with West Bengal (close to Bangladesh border) are of the few reasons behind the child trafficking in Pakur. Addiction is very much prevalent among the poor children in Pakur. Those children who roll bidi at there home are in the habit of smoking biri and taking tobacco in other form. Drug addiction can be seen among the rag pickers, most of these children are addicted to inhaling Dendrite gum, which is easily available in market at a low price. Child marriage is prevalent among the villagers in Pakur.

Under these circumstances the need of an emergency service like CHILDLINE is being felt. CHILDLINE could cater to the emergency needs of the children who are in need of care and protection. To combat all these problems a Child friendly system is required in this district. Thus JLKP planned to start CHILDLINE in Pakur with the support from Childline India foundation, Local NGOs and with an active support from the

Govt. of Jharkhand. Childline's mandate is reaching out to every child within an hour of the phone call. So the structure which we had planned to establish in the district is a call centre (with a common phone lines connecting the entire Telecom Zone, & the CHILDLINE staff attending to the calls 24 hours in shifts), but in order to reach any child in the district within an hour of phone call, we required a strong network / support, who could attend to the cases referred by the CHILDLINE call centre. Thus, in order to develop this strong network within the district we had needed a strong volunteer support from ICDS / Block Welfare office / Sarva Siksha Abhiyan Volunteers, Govt. departments, local NGOs etc.

Thereafter visit to Pakur by Smt. Lena Basu & Sri Sandeep ji (representatives of CIF, Kolkata), was fixed on 20th to 24th July 2009. They conducted meetings with various Govt departments and NGOs. Visit was done to some of the remote villages, Hilly areas, places like Tribal villages, market, etc. CIF interacted with various categories of children like those staying in residential school, non school going, school going as well as child labourers etc & everyone expressed the need of CHILDLINE service in the Pakur district. After satisfying by our works and dedication for child welfare, the CIF recommend & appoint our organization to serve as a CHILDLINE Pakur Collab. Centre. This 31st March 2012, JLKP has completed its first full financial year of this project. We have tried to summarize all the achievements of the CHILDLINE Pakur in this annual edition of Hello Childline Pakur. So enjoy reading.....

Sri Vinod Pramanik
Secretary, JLKP Pakur





Telecom Services	Mobile	Toll-free	Landline	Toll-free	WLL	Toll-free	Other Districts / States	
							Incoming	Outgoing
BSNL	Yes	No	Yes	Yes	Yes	Yes	No	Yes
Vodafone	No	No	No	No	No	No	No	No
Airtel	No	No	No	No	No	No	No	No
Reliance	No	No	No	No	No	No	No	No
Tata Indicom	No	No	No	No	No	No	No	No
DOCOMO	No	No	No	No	No	No	No	No
MTS	No	No	No	No	No	No	No	No

1098

Current Connectivity Status at Pakur



Hello Childline Pakur

An annual issue covering Activities and achievements of Childline Pakur through out the year 2011-12

Contents provided by –
Sri Vinod Pramanik,
(Secretary, Jan lok kalyan Parishad, Pakur), mob.- 09431158447

Compiled, Edited and Designed by –
Sri Anshuman kumar,
Harindanga bazaar, Pakur,
mob.- 09332571705.

Case studies contents provided by –
Smt. Ranjana Srivastava,
(Childline Pakur Counselor, JLKP, pakur)

Important Notes –
The views expressed by the authors are their own and not necessarily of the government

This publication is for personal distribution only, any or whole part of this issue may be use for republication after proper permission from the Secretary of JLKP, Pakur.

Contents

About Childline, Preparatory Phase of Child line Pakur
Page 3

Challenges in implementation, Structure of Childline in Pakur,
Page 4

Childline Pakur Net. map,
Page 5

Case studies
Page 6 to Page 16

Childline Pakur Activities at a glance,
Page 17 to Page 20

Childline pakur in News papers
Page 21

Achievements & Statistical data

Page 11 & Page 14

JLKP Contacts

Web site –
www.jlkp.org

JLKP's Head & Admin. office –
Sindhi paara, near quarry association office,
Post & Dist.- Pakur, State – Jharkhand, PIN- 816107.

JLKP's branch office –
At- Littipara, Near Littipara middle school,
Post- Litiipara, State- Jharkhand,

JLKP's Redg. office –
At- Makhani, Post.- taljhari, Dist- Sahebganj,
State- Jharkhand

JLKP's Family counseling center –
Sindhi paara, near quarry association office,
Post & Dist.- Pakur, State – Jharkhand.

JLKP's Primary education center –
At- Chapadanga, Post & Dist.- Pakur,
State – Jharkhand, PIN- 816107.

CHILDLINE Pakur Collaborative center –
Sindhi paara, Post & Dist.- Pakur,
State – Jharkhand, PIN- 816107.

Mobile nos., Phone & Fax –
09431158447, 06435-220568

Emails ID –
janlok_pkr@yahoo.com
janlok_pkr@rediffmail.com

Child Help Line Emergency Toll free Nos –
1098





About Childline

CHILDLINE is a 24-hour free emergency Phone outreach service for children in need of care and protection. CHILDLINE links children to long-term services. Any child /concerned adult can call 1098 free of cost and avail of the service at any time of the day or night. CHILDLINE aims to create a child protection network to reach out to every child.



CHILDLINE, initiated in June 1996, is a network working towards child protection that has evolved through a partnership between the Ministry of Women and Child Development, Government of India, the Department of Telecommunications, street and community youth, NGOs, academic institutions, the corporate sector, and concerned individuals. The CHILDLINE India Foundation (CIF) is the nodal organization for CHILDLINE across the nation. CIF undertakes replication of CHILDLINE, networking and facilitation, training, research and documentation, and awareness and advocacy at the national and international level.

CHILDLINE reaches out to all children in need of care and protection. These include: street children, child laborers, children who have been abused, child victims of the flesh trade, differently abled children, child addicts, children in conflict with the law, children in institutions, mentally ill children, children infected by HIV/AIDS, children affected by conflict and disaster, child political refugees, and children whose families are in crises.

Children / concerned adults can call CHILDLINE for medical assistance, shelter, missing children, Repatriation, Protection from abuse, Emotional support and guidance, Death, information about CHILDLINE, Volunteers, Information and referral to services, Silent calls, Chat calls etc.

Childline in Jharkhand

In Jharkhand, at present CHILDLINE operates only in Ranchi, Dhanbad and Pakur District.

Preparatory phase of Childline Pakur

The preparatory phase for CHILDLINE project in Pakur District includes:

- iii. **Rapid Assessment Study:**
The need for CHILDLINE in Pakur is already very evident and thus it was decided that a full fledged Need Assessment Study is not necessary. It is required to conduct a rapid assessment study, primarily based on secondary data (also based on some interaction with the various categories of vulnerable children in the district) and send it to CIF.
- iv. **Resource Directory & District Mapping:** Data for the Resource Directory in all the six blocks of Pakur has been collected and a district mapping is done. Area mapping is done for each block separately in terms of child related facilities, health facilities, types of child problems, communication facilities, child prone zone, education facilities, local NGOs presence, etc

This process was done by CIF in collaboration with consultant group / NGO appointed by CIF.



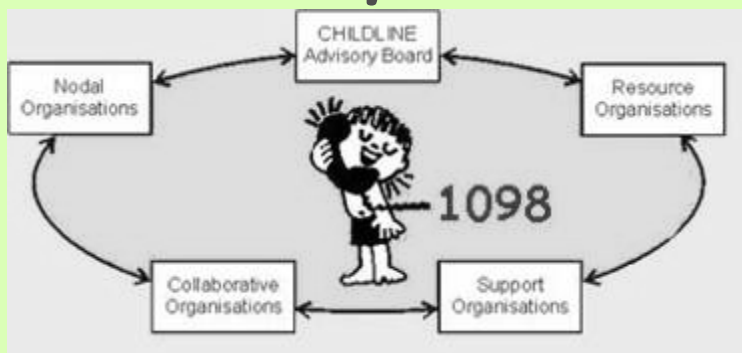


Challenges in implementation

Implementing the CHILDLINE service in Pakur district has proven very much challenging works: the following challenges we are facing through out this year, starting from the preparatory phase.

- It's a challenge to get NGOs working exclusively on Child Protection
- Lack of Child Protection Infrastructure. There is no Shelter Home, Children's Home, Observation Home or Special Home as per the provisions of the JJ Act in the District.
- The Statutory bodies under JJ Act namely Child Welfare Committee (CWC), Juvenile Justice Board (JJB) is not active.
- Special Juvenile Police Unit is also absent in the district.
- Need to establish child protection mechanism as envisaged in the JJ Act.
- Communication is a major challenge in the district especially telecom connectivity is not very smooth in the district. Tele-density is very low
- Reaching out to the remotest part of the district (especially hilly areas) is a major challenge.
- Poverty, Illiteracy & Superstition is highly prevalent thus generating awareness regarding child rights among the community is very challenging

Structure of Childline



Considering the major challenges issues in implementation of CHILDLINE in Pakur district, and hard to reach geographical locations, the CHILDLINE rural model structure for Pakur district is decided as the best by CIF, which is now functioning is follows:-

- One Nodal Centre in Pakur Block
- One Collab. Centre in Pakur block
- Two Sub Centres in Littipara Block
- Two Sub Centres in Mahespur Block
- One Sub Centre in Amrapara Block
- One Sub Centre in Pakuriya Block

Pakur municipal areas, Six Gram Panchayats of Hiranpur block and all the 19 wards of Pakur are covered by the Collaborative Center

Nine gram Panchayats of Littipara Block and three gram Panchayats of Hiranpur Block are come under the control of Littipara (East) CHILDLINE Subcenter.

Remaining Six gram panchayats of Littipara Block (West) come under the look after of Littipara (West) CHILDLINE Sub center. Twenty gram panchayats of Mahespur Block come under the work area of Mahespur (East) CHILDLINE Sub center

Remaining Thirteen gram panchayats of Mahespur Block come under the work area of Mahespur (West) CHILDLINE Sub center

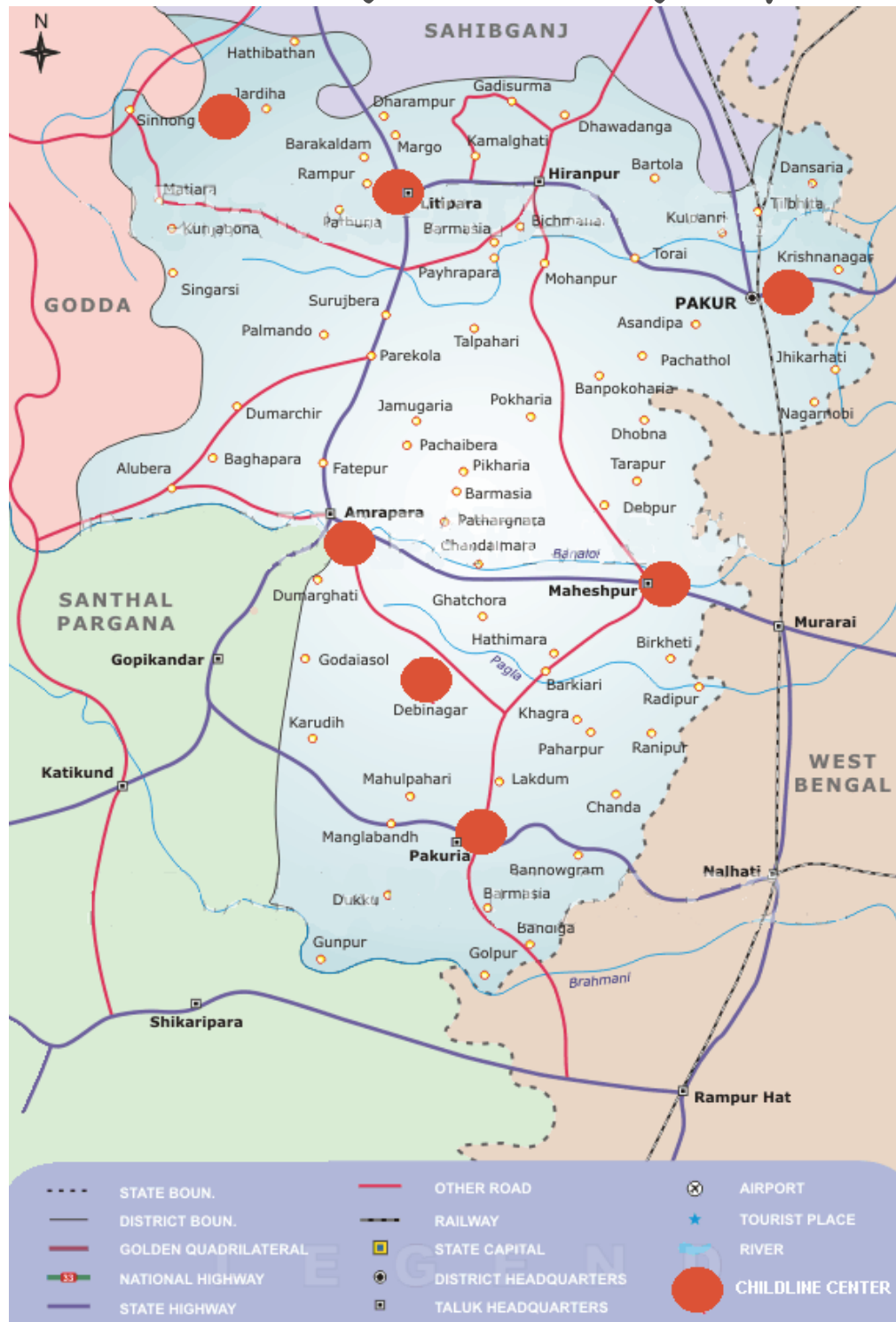
All the Panchayats of Pakuriya block is covered by pakuriya CHILDLINE Sub center.

All the panchayats of Amarapara block is covered by Amarapara CHILDLINE Sub center.





Childline Pakur Network map



CHILDLINE Pakur Nodal Centre:-

BKS, Birsha Chowk, Po. + Dist- Pakur, Jharkhand.

CHILDLINE Pakur Collab. Centre:-

Jan lok kalyan parishad, At- Sindhpara, near Query association office Po. + Dist- Pakur.

CHILDLINE Pakur Littipara (East) Sub Centres:- (Cancelled)

Aman Sa maj, At- Littipara – Dumka road, in front of Saraswati sishu mandir, Po.- Littipara, Dist.- Pakur.

CHILDLINE Pakur Littipara (West) Sub Center:-

GVK, At- Bara Kutlo, Po.- Littipara, Dist.- Pakur.

CHILDLINE Pakur Mahespur (East) Sub Centre:-

TSRD, At- Garwari, Po. Dhamakpara, Dist.- Pakur.

CHILDLINE Pakur Mahespur (West) Sub Centre:-

Lok kalyan parishad, At- Devinagar, Po.- Mahespur, Dist.- Pakur.

CHILDLINE Pakur Amrapara Sub Centre:-

Jharkhand Vikash Parishad, At- Pakuriya road, Po.- Amarapara, Dist.- Pakur

CHILDLINE Pakur Pakuriya Sub Centre:-

FACE, At/po.- Pakuriya, Near pakuriya Block, Dist.- Pakur





Case study

Mitthu kumar, 11 Years

On 15/05/2011, at 11:00 am CHILDLINE Collaborative center got a call from our CHILDLINE sub center littipara, informing about a child named Mitthu kumari, aged about 11 years, residence of Village Maanpur, Bihar, has been found in Littipara block, who was missing a couple of weeks before from his home. We immediately instructed our Littipara sub center team members to make a general dairy at the local police station informing them all the details and their after bring that child to our collab center. The child comes into contact of CHILDLINE Pakur when one of a CHILDLINE volunteer at Dharampur more (a place in Littipara Block) informs the Childline Littipara coordinator that he is in contact with a child named Mitthu kumar, who has lost his way to his home. He was alighted there by a bus coming from Godda.

The CHILDLINE team of littipara subcenter immediately went to that child at Dharampur more, where the child was present. The team member brought that child to CHILDLINE littipara subcenter office. The child was tired and exhausted, he was wearing a dirty T shirt and no footwear, the team members purchased a new slipper to him. He told us that he had not taken enough food from last two days, he was very hungry,



after relaxing the child at our subcenter, the CHILDLINE team member offered him cooked rice and curry. On same day at 2.00 P.m a GD lodged at Littipara Police station by the team members, having GD no 255/11, dated 15/05/2011. After that the child was brought to the CHILDLINE colab. center Pakur by the team members. He reaches our CHILDLINE collaborative center at 5.00 PM. The child was very upset. He lost his faith that someone will help him ever. He was afraid to talk about his incidents. He is in need of immediate counseling. He was not slept from last three nights in fear. During the counseling process he described his incidence; He belongs to a middle class family. His both the parents are alive. Two months before Mitthu kumar was trafficked from his village by a man alluring him for giving a good job. He engaged him working in a road side dhaba at Bhagalpur. He was regularly used to beaten up by that dhaba owners and not even getting enough food to eat. As shown in his photographs, he is showing a burns at his left arm which is done by that dhaba owner. He managed to escape from that dhaba one night, and lost his direction to home. After three days he is found at Dharampur more by one of our CHILDLINE volunteer.

On dated 16/05/2011 he was presented in front of president of CWC Pakur and later on, the child was safely sent back to his home by the CHILDLINE collaborative center. Mitthu kumar is all right now; he safely reached to his home. His parents and neighbors were very happy to get him back. The Littipara Police also admired our CHILDLINE team members works.





Case study

Nitin Rai, 09 years

On June 22, 2011, at 3.00 PM, CHILDLINE Pakur got a phone call at 1098 by a volunteer named Sabhyaschi Chatterjee. He gave us information that a child is lost his way to his home and roaming around Gandhi more, a place at pakur near railway station. He also informed us that he is crying and very nervous.

Upon receiving the phone call at CHILDLINE Collab. Center Pakur, within no time, the on duty counselor and the team members rushes the place at Gandhi chowk mentioned by the phone caller. The team member brings the child to the CHILDLNE Collab. Center. The child was exhausted, because he was roaming half a day here and there in pakur town areas. Team Member offer water and chocklet to the child to make him relax and cool, the child was hungry also, he take the chocolate from the team member. He gradually became normal, in the mean time CHILDLINE team member lodge a missing dairy at Pakur Police station. The child was taken for medical checkups, as per prescribe medicines we arrange medicines and nutrients also. During counseling the child was very much nervous, even he could not utter a word about his distress situation, then after a long counseling process, it become possible to trace out his all the details and story.



we came to know all the details of the child that his name is Nitin Raj Choudhari, his father's name is Uday kant Choudhari, his age is around 09 years, residence of Vill: Udrash, Post Mamai, Dist Munger, PS: Asaeganj, state- Bihar. The child belongs from medium class family. We come to know that he came to his maternal uncle's home to spend summer holiday at Tinbangla Road, Pakur. By the time of playing with other friends at his maternal uncle's home he run away and reaches to another place in pakur town. By fortune our CHILDLINE volunteer marks the child in nervous situation and crying.

We made announcement for the missing child in rickshaw throughout the town area, when the rickshaw approaches to the pakur main road, a person named Mr Sonal kr. Tiwari rushed near rickshaw and claimed to his maternal uncle.

He told the team member that the child is his missing nephew. The child recognized his uncle. The Childline team took the child to his uncle home. At uncle's home the child's mother was present, she astonished to saw her son came back.

CHILDLINE Collaborative center handed over the child to his mother Smt. Sweeti Debi after completing the official formalities and documents.

It was a great enthusiastic experience for the team members and CHILDLINE collaborative Center Pakur to successfully close this missing case of Nitin rai. CHILDLINE Collab team members got lots of appreciation and thanks from child relatives and parents.





Case study

Saidhur Shekh, 13 years

On 29/06/2011, at 2.17 pm it was reported by the CHILDLINE volunteer named Ali Hussain to the CHILDLINE collaborative center that a child is undecidedly roaming in pakur Railway station since morning. At that moments one of our volunteer present their, he immediately call to 1098 CHILDLINE Pakur emergency child help line number. CHILDLINE team immediately rushed to the pakur railway station and took the child to the CHILDLINE collab center for immediate shelter, after taking a written proof by the general people and the nearby shopkeepers. Here after providing him food i.e Tiffin and lunch he was counseled by our CHILDLINE child counselor to know the fact and story. We come to know that his name is Saidhur Shaikh, he is studying in Class VIth standard in the village middle school. His age is about 13 years, from a poor family. He reside at Udaynarayanpur village under Udaynarayanpur Gram Panchayat of Pakur Block of Pakur district, his father is a small farmer with very poor economic condition at home. They lived in a joint family all together of 15 persons. The child was very depressed, we also come to know that he was roaming here and their at Pakur railway station from 10 O' clock at morning. The child is belongs to the same village as of one of our CHILDLNE volunteer, Ali Hussen,, so he immediately recognized the child and also know his home location.

During the process of counseling it is disclosed that the child was very much upset and angry upon his father. He was confused, that where to go exactly by train from pakur railway station. His father being a small farmer and aged person was unable to do agriculture work in his village, as so his father told to support him for cattle feeding and agriculture works. But Shidur Shekh (name of the child) does not like at all this type of work. But his father don't listen what the child is want to do. Always there is argument happen between father and son regarding this matter. One day on 28th of June one such argument has happen and they began to quarrel together. Hearing the shout their neighbors came and stop his father to bit harshly to his own son. Next day he in excuse of going to school, leave the home and came at Pakur railway Station.

Further the collab. Team also came to know that the child was deciding to go Delhi from any train from pakur. He was going to Delhi for earning from any works he got.

However After completing the official formalities and filling the required documents, the child according with our volunteer Mr Ali Hussen bring back to his home.

Our CHILDLINE Pakur Collab. team has done a great job by providing help to the child who was deciding to run away from his home without informing his parents to earn at this minor age. There was also a chance that he could miss in the mid way to Delhi. There was also a chance of being kidnapped. CHILDLINE Collab. Team save Saidhur shekh from all these misfortune. The parents of the child were very happy and glad over this initiative and CHILDLINE project.





Case study

Shravan Kumar, 13 years

On 08/08/11 at 6:32 a.m. we got a call from CHILDLINE Nodal office, Pakur informing about a rescued child by CHILDLINE Delhi. The child is from Sahebganj District, as it is closure to the CHILDLINE Pakur network, we have a responsibility to repatriate the child to his home after tracing out his home address. The child name was Shraban Kumar, age 13 years old, son of Raj Kumar Sah of Chasgaon village in Boria block of Sahebganj district of Jharkhand state.

He was trafficked by a trafficker alluring him for a job in Delhi. Due to very bad economic condition in his family, Shraban Kumar wanted to go Delhi for searching job. He went to Delhi for job with a neighbor villager. The person, with whom Shraban Kumar went to Delhi, was a trafficker. After some days this person sold this child (Shraban Kumar) to someone for good amount of money. But in few days the child somehow relief himself and reached in a police station. The police informed the CHILDLINE Delhi (Don Bosco), and hand over the child to them for immediate shelter. After that Delhi CHILDLINE transferred this child to the CWC & informed to CIF, Kolkata & CHILDLINE Ranchi with all his details.

Then CIF Kolkata transferred all the information about this child to our CHILDLINE Pakur Collab centre by email to trace



Shravan kumar with his father, mother and villagers.

the child home and family. After getting information we immediately went to Chasgaon village in Sahebganj district. After arriving there, team member asked to the villagers about the name of the missing child's father. The villager helped them to locate the address. The CHILDLINE Pakur Collab. team manage to trace out the address. When the CHILDLINE team reached to the missing child home and tell the news, they cried for their child. The team members console the family members, they informed them that the child is safe at CWC Delhi, after the CHILDLINE intervention. CHILDLINE Pakur will soon bring their child to them. After tracing the address of Shraban Kumar, we immediately send all the information to CIF and local police station. After getting the information from us the Delhi CHILDLINE transfer the child to Ranchi CHILDLINE. Then the CHILDLINE Pakur collab team went to Ranchi and brought the child to Pakur & informed to his family at Chasgaon Village. CHILDLINE Pakur Collab team went to Chasgaon village & in the presence of villagers; village headman and police, the team member (Mr. Neeru) & staff member (Mr. Bajle Ahmed) transfer the missing child, to his father & other family members. The family members of the child & villagers thanked to the CHILDLINE Pakur team for their precious service. The child is now safe and happy; our team regularly following up through telephone.





Case study

Minotoon khatun, 10 years

On 28/9/2011 at 11.30 A.M a call came on 1098 for helping a girl child who fled away from home from last 2 two days. The caller was a rickshaw puller named anikul, who was keeping the child from last two days. After receiving the call, immediately two team members of childline i.e neeru das and senarul along with the CHILDLNE Pakur Collab. Counselor smt Ranjana, went to anikul's home address where he kept that missing child. The child was brought to the CHILDLNE Collab. centre for immediate shelter. After making her relax by giving her food and chocolate she is counseled by our counselor. In the course of counseling she reveals that she was playing with her brother near home from long hours, after few hours her brother forbidden her not to play any more time, and on of a sudden he started biting her sister, she got afraid and run far away so that her brother can not find her. After few hours she came to know that she has been lost and could'nt find way back to her home. The incidence took place on 26th September 2011, she met with one rikshaw puller named anikul who keep with him at jaykistopur at his residence two day. The rickshaw puller know from somewhere the child helpline number 1098, after two days he make the call to this number at Childline pakur Collab.

Center on 28th September 2011.

During counseling, she told us that her name is Minotoon khatun, her age is about 10 years old, her father name is kalu baikh, her village name is Ghorai para, which comes under Farraka panchayat of malda district. Our counselor made her understood that she should not run away from her home without informing her parents and how her parents would worry about her. After getting all the required information from the missing child, she was present before the CWC. Pakur. The CHILDLNE Collaborative team member immediately went to that village Ghoripara in west Bengal and tried to trace out her home. Next day our team succeeds in tracing her home at Ghorai para Village. It was informed to her parents that her child is safe at CHILDLNE Collab. center and she can take back her home. The child remained for two days in our childline Pakur collaborative temporary shelter home. On 01st of Oct. 2011, her mother came to our CHILDLNE center and after completing the document formalities she took that girl back to her home.



Minotoon khatun with her mother and our CHILDLNE team





Case study

Parwin Khatun, 12 years

On 17/10/2011 a call came to 1098 at CHILDLINE Collab. office, Pakur informing about a child who was missing in Sahebganj. The caller name was Sohan who is related to an NGO named Sahebganj abhyan sansthan, Sahebganj. After that our counselor smt Ranjana srivastab talked with the missing child and asked about her home address and all the details required tracing out her exact home location. She told us that her name is Parwin khatun, she is from Bikrampur village, in Pakur, her age is about 12 years. Her father name is Tamalu Seikh, her mother name is Tarjena Bibi. She has five brothers and sisters. She accepted that she run away from her home due to a quarrel at the home. She went to Sahebganj district in Bihar, and in the Sahebganj railway station she met with a person name Sohan ji. We came to know that Sohan ji was from an NGO named Sahebganj abhyan sansthan. He know about the CHILDLINE help line number 1098.

On getting the information our CHILDLINE team member immediately went to the Bikrampur village of pakur district. and search for her home location and her father. Our childline team member found her father and her home at Bikrampur village within a day. They informed her parents that their child is safe at Sahebganj. After two days her parents went to Sahebganj with our CHILDLINE team member at Sohanji organization office and handover that girl to their parents.



Parvin khatun with her Father and mother

Childline Pakur Achievements

Parameters in 2011-12

No. of Cases where GDE done by Childline Pakur, in local P.S	12
No. of cases informed to Child Welfare Committee, Pakur	364
No. of cases taken up from media / press by Childline Pakur	2
No. of Medical cases of Child is taken up & to whom provided medical aids by Childline Pakur	111
No. of medical cases where Childline Pakur mobilized resources for treatment of critically ill children.	37
No. of cases where Child line Pakur succeeds in Child repatriation.	60
No. of Child Missing case registered in Childline Pakur.	29
No. of Child labour cases taken ups during outreach by Childline pakur Team members.	61
No. of cases where Child line Pakur Provided Emotional Sup. & guidance to Children.	55
No. of Children to whom provided Shelter by Childline Pakur	4
No. of Children to whom provided Sponsorships in education by Childline Pakur	4





Case study

Takalu mangaru , 12 years

On 24/10/2012, a call came to 1098 from Amarapara CHILDLINE subcenter, informing about a child missing case, who has found by Amarapara Thana incharge in daily market of Amarapara. The Amarapara CHILDLINE Subcenter has done GD of that child at local police station and handover the child to the CHILDLINE Collab center on 26th of Oct 2012. Our counselor met the child on the next day, while counseling and discussing with the child, all the necessary information revealed, that his name is Taklu mangaru Sewaiya, his father's name is Lado Bhata Purti, his age is near about 12 years, he is from village Gajbasa, P.o Chaibasa, P.S. Jhilpani Dist- West Singhbhum belongs to a poor Santhal family. His father is a daily wage labour engaged in making bricks in Khargpur, west Bengal. He further told us that he never being to school due to his family economical condition. His father and mother both are working. He has 3 younger brother and two sisters. His father could not able maintain his family. His younger brother and sisters are going to Aganbadi. Takalu Mangalu has told that every day he has to go Jamshedpur by train to work in a cloth shop near railway station. He used to come back regularly by a train to Pakur after work. While returning to home, that day

he mistakenly caught the wrong train and there after any how reached to Amarapar, one of a block of Pakur district. We have done common medical test of this child. After getting the required information to locate his home address, two Childline team member of collaborative organization has sent to Jingpani of west Shimbhum distict of Jharkhand. After reaching their our team members contacted with the officer in charge of Jhilpani Police station, told him about the Childline services, and request him to help them in this case of the child. The officer in charge was very co operative who shown his interest and support to our team members. We thank to the officer in charge of Jingpani P.S who help us in tracing the home address of that missing child Takalu mangaru. Our TM met with his grandfather and informed about the Takalu Mangaru that he is safe at our CHILDLINE Collab. center at Pakur. Our team member taken his father's phone no and came back to Pakur on 30th of Oct 2012. Our CHILDLINE Collab team after completing all the formal and handover documents handover this child to their father on 4th of Nov 2012. His father and all the relative were very happy to get their child back after a long time, thus CHILDLINE Pakur with the help of officer in charge of Jhilpani, repatriated the child to his home and provided her a chance to begin a new life.



Takalu mangalu at CHILDLINE Pakur Collab center





Case study

Susanti Tudu, 16 years

On dated 11th December 2011, a case was referred by CHILDLINE Nodal organization, BKS, Ranchi, for handover five rescued girls for their restoration to families. They informed that 5 (five) girl child has been rescued from Delhi and brought back to Jharkhand at Ranchi as per the order of Child welfare committee, Nirmal Chaya, New Delhi (Bench of magistrate u/s 29 (5) of JJ act 2001. out of that five rescued girl child, Susanti tuddu was one of them, she has been rescued from Delhi, and is safe at the custody of BKS, Ranchi. They informed us that her age is near 16 years. The child home address is at Village - Kusma, P.O - Chokidhaba, P.S.- Randhnagar Dist- Sahebganj. Sahebganj district is not the control area of CHILDLINE Pakur, but as it is near our CHILDLINE network we manage to talk with the officer in charge of Rajmahal, but the officer in charge told that the Kusma village is not came in his area, but it is under Radhanagar, he also assured us that he will inform the Radhanagar officer in charge about this missing child. Out Collab Team members immediately went to Ranchi with our Counselor Ranjana Srivastav and brought the girl from Ranchi to the CHILDLINE Collab center Pakur on 22nd of Nov 2012. We had taken her to CWC Pakur. After that we

informed about this case to the local police station Pakur and SP of Pakur. We done her common medical checkup, her health was ok. During the counseling of this child she told us that her family is very poor, she belongs to a santhal family, due to bad economical condition she never been to school, She has 4 elder sisters. Her Father was died 3 years back, her mother cannot able maintain her family. Due to the financial crisis the child was forced by the family to do work. She came in contact with a person who told him that he will give her a job in Delhi. She fascinated by that person who showed her dreams of bright future. Dhena along with the man and another same age 5 girls went to Delhi. That person engaged her in a house for domestic work.

On 23th of Nov 2012 our TM went to the Kusma village and traced her home address and on 24th of Nov in the presence of Pradhan (Kusma) and PRI members, coordinator and one of staff of JLKP handover the child to her mother after signing the formal documents.



***Childline Pakur,
Collaborative team
members has successful
in restoration of all the
five girl child to their
families who was
rescued from New Delhi***





Case study

Salina Hembram, 10 Years

This case we got from a daily news paper dated 14th February 2012, named Dainik Jagaran. According to the information given in news paper, i.e a girl child named Slina Hembram , daughter of Late Babudhan Hembram aged about 10 years, residence of village Asanjalla P.O – Dangapara, P.S.- Hiranpur, Dist- Pakur, Has been missing.

On getting this information we immediately send the CHILDLINE pakur team members to her home address at hiranpur. From the missing child's mother we got the information that they have a relative home at Dumka, she had gone to their home few days before, one day she went to a market place at Dumka and lost her way to home. On receiving the information from her relative she make an advertisement for her missing child in a news paper "Dainik jagaran". The CHILDLINE team member instructed her to make a general dairy at Dumka police station for her missing child. The mother of the missing child is a daily wage labour from a santhal family. She told us that her child is never being to school due to his family's poor economical condition. Due to the bad economic condition she forces her child to do some work outside. She has 4 more elders' daughter. Her husband was died 3 years back that why she could not able maintain her family.

On dated 18/02/2012, Salina hembram came to her relative home at Dumka.

She read the news paper missing information, and with the help of a person of Dudhani she managed to come back home. The CHILDLINE pakur got the information from him and again went to her home next day. CHILDLINE Pakur with the help of Dangapara village Pradhan restored that child to her family at Hiranpur. Her family members were very happy to get the child back after a long time.

Outcome indicators	Total Numbers
Numbers of Childline Meetings conducted	58
Call received at toll free number 1098	1110
Number of intervention done by Childline Pakur	361
Numbers of Outreach activities done by Childline team members	825
Numbers of School meeting for Childline awareness conducted	167
Numbers of Communities Group meeting conducted	96
Number of Phone testing calls to 1098 done	106
Numbers of Open house conducted	3





Case study

Mangal Paharia, 11 months

On dated 01/03/2012, at 8.30 am the CHILDLINE Collab Centre, Pakur received a call at 1098 from CHILDLINE subcenter, Pakuriya, informing that during their outreach to a village they had received a case of an 11 months old child named Mangal Paharia, who was suffering from severe malnutrition and pneumonia. On getting this information immediately CHILDLINE Collab team went to Mangal Paharia Home at village Kutrapahar, Po- Amrapara, PS- Amrapara Dist- Pakur. We come to know that the child was from a schedule tribe BPL family, the family's economical condition was very poor. That child's mother died during the time of his delivery. He was under the care of his aunt, because his father doesn't take care of him. During the visit to his family we came to know that the child's father is an irresponsible, illiterate person and is also an alcoholic. The family has no enough money for medical aid for this child. Our CHILDLINE Collaborative team member immediately brought that child to the Pakur sub Division Hospital, and admits him to emergency ward on instruction of the doctor on duty. The child specialist checked him and suggested to transfer to district hospital at Pakur, for better treatment facilities and medicine. Next day our CHILDLINE team member transferred that child to Pakur main Hospital. One of our CHILDLINE team members used to remains present with him at the Pakur hospital for emergency need and help. The doctor prescribed some medicine which was not available in hospital. We purchased it from nearest market. Our team member meets with the Doctor & requests him to discharge from Male ward and admitted into MTC ward, for availability of better facilities of treatment. CHILDLINE pakur Collab organization bear all the cost of milk powder, life saving medicine and injections, milk supplement powder, fruits, Juice etc, which was provided regularly to that child. We are regularly following up that child whose treatment is still continuing at pakur Hospital till date of publishing this issue. Childline collab. team regularly following up his health improvement at Pakur hospital.



37 (Thirty seven) numbers of such medical cases of child in Pakur district where Childline Pakur, Collaborative organization (JLKP) has mobilized resources for treatment of critically ill children





Case study

Akash mariya, 10 years

On 27/03/2012, at 11.30 am CHLDLINE Pakur collab center got a call from Burdwan CHLDLINE collab. center informing about a child named Akash mariya, having his address somewhere at Pakuriya block of pakur district, has been found in Burdwan. We noted down the full home address of that child i.e village – Lakhipokhar, p.o- Belidi, P.O- Pakuriya, Dist- pakur. We immediately sent our CHLDLINE team member to this address at pakuriya Block, and success in tracing his home. We informed his parents that their child is safe at Burdwan CHLDLINE Collab center, and soon we will bring him at CHLDLINE Pakur collab center to hand over them. After tracing his home address we informed the Burdwan CHLDLINE to bring the child at CHLDLINE Pakur Collaborative center. Next day the Burdwan CHLDLINE brought that child safely to our CHLDLINE center. They submitted the required paper to handover the child, that a letter from CWC, a copy of GD of Burdwan police station etc. during the counseling of that child we got the information that his age is near about 10 years, he was a student of class IV, his father's name was Rejit Paswan, he belongs to a medium class family. The child was disturbed by the poor economic condition of his family. He was forced by his family members to work for earning income. The child was very nervous. He told us that his father is a Truck driver at Durgapur, a place in west Bengal, and does not stay at home, He is now staying



With his Grand father & Grandmother, His grand father and grand mother always involve and keep him busy in some domestic works and used to go away in their cattle field leaving him alone. Being angry with this he leave his home on dated 26/03 2012 and decided to go to a maternal uncle home at Burdwan district of west Bengal. He reached Burdwan station but since he does not know the exact address of his uncle home, he was just roaming hear and there at railway platform of Burdwan. An on duty GRP catches him and enquired for roaming at platform for long time. He told him that he has to go his unckle home but he doesn't know that address. The on duty GRP has taken him to his office and immediately calls at toll free no. 1098 to Burdwan CHLDLINE Collab center. The Burdwan CHLDLINE immediately received that child from the GRP and after making him relax, taken to the CHLDLINE center for immediate shelter, they produce that child before the Burdwan Child welfare committee on same day, and after knowing fro the child that he is from Pakuriya block in Pakur district, they Informed to our CHLDLINE Pakur collab center on dated 27/03/2012.

Next day CHLDLINE Pakur team members taken Akash Maria, to Lokhipokhar village, in Pakuria Block of Pakur district, to hand over him to their parents. Before handing over the child, we have informed there P.S, (Pakuria), Village mukhia, and villagers. CHLDLINE Pakur restored that child to his home safely to his family and provided his a chance to begin a new life, their family and villagers felt very happy get Akash mariya back after a long time.





Activities at a glance

Official inauguration of Childline Pakur, 22nd March 2011

The official inauguration function of starting Childline service at pakur district held at Sanskrit bhawan, Pakur on dated 22nd march 2011,



in the presence of the Chief Guest Sri Mayur Patel, Superintendent of Police, Pakur District. Sri Sandeep kumar mitra, The Regional Resource Center Head (East Zone) of childline India Foundation, Sri Bimal Kumar samantaray, representative of CIF, director of the CHILDLINE Collab organization Pakur, Sri Binod Pramanik, director of nodal organization Sri Sanjay mishra, and all the directors, coordinators, team members of CHILDLINE subcenters.

Childline Pakur- in House Training 22nd march 2011 to 26th march 2011

CHILDLINE Pakur has given 5 days in house training to all its to all our CHILDLINE team members and coordinators. The resource person were Mr. Sandeep kumar Mitra, RRCH (East), East Zone Regional Resource Center Head, childline India Foundation, Kolkata, and Sri Bimal kumar samantaray,

Childline India Foundation, ERRC, Childline Pakur In charge, who has given full five days training at Pakur Sanskrit bhawan from dated 22/03/2011 to 26/03/2011. The objectives of this training were followings:-

- To develop a common understanding of children as a special and privileged category.

- To enable participants define childline 1098 service and to facilitating them for its effective implementation in Pakur district.

- To enable participants effectively intervene in cases of child protection utilizing existing resources and services in Pakur district.

- To enable the participants to motivate the government departments to take measures for ensuring adequate services for children in need of care and protection. And to Sustainable development & conversance of CHILDLINE project in Pakur district through maximum participation of CHILDLINE directors, coordinators, team members, volunteers, NGOs, stake holders and allied systems.





Street play for Child - line Service awareness 26th march 2011

On 26/03/2011, street play was performed by team members of CHILDLINE Pakur near Pakur Court, the theme of the street play was to aware the general people that the CHILDLIN service is now at a distance of a phone call in their city, and how the service works. The street play was dramatized on a case, that how CHILDLINE pakur handle a case of a missing child who was missing from a Rural Mela in Pakur. The total time duration of the play was 1 hour 15 Minutes, from 12.30 PM to 1.45 PM at working hour at Pakur Court area.



Rally for Childline service awareness, 26th march 2011

On dated 26/03/2011 a rally was also performed, began from the Sanskritik Bhawan Pakur training centre to Pakur Court campus area. The rally was with announcements, CHILDLINE songs, CHILDLINE Slogans, Picture massages, Banners, Plackets, Posters, announcements, Chocolates to the children, etc.





Childline Open House programs.

Childline open house is an open interaction programs with children at their own environment. We share childline information to them through solved and successes cases. We encourage more and more child participations in such programmes. We also take and note the experience from children. We also take any recommendation from children for the improvement of childline service more effective. Through out this year Jan lok kalyan parishad as a chldline collaborative organization has conducted 3 (three) such open house programmes in different part of pakur district.

Childline awareness programs.

Childline Pakur Collab. Organization has conducted many awareness programmes in different schools, villages, and rural haats. JLKP has conducted a total of 167 numbers of such schools awareness meetings and 96 numbers of communities' group meeting through out this year.

Childline outreach activities.

In rural model of Childline project, outreach is an important activity, in which, Childline team members travels to remote villages and places to aware people about childline and take cases from them. Childline Pakur team members have done 825 numbers of times outreach activities through out this year.





inauguration of Childline se Dosti week program.

On dated 08/11/2011 Childline se Dosti week started, the programme was started from Pakur railway station. A stall was fixed at Pakur railway station by the Childline collaborative organization, (JLKP), where the DSP, Pakur, was invited as a chief guest to inaugurate the Dosti week. The DSP Sri Mithilesh kumar singh inaugurated the Childline dosti week by lighting a holy lamp. Childline Friendship bands were also tied to DSP and other guests and visitors at the stall. The objective of this Childline dosti week celebration was to aware the local people about the Childline services. To make people aware about the activation of 24 hours toll free number emergency child help line number 1098, and to make the local administration friend for helping and co operating Childline Pakur and help child in need of care and protection.

On dated 10th of November 2011 under the Childline dosti week programe a one day awareness camp was conducted at weekly rural haat of Hiranpur Block of Pakur district. that awareness camp was inaugurated by the Hiranpur police officer incharge Sri Hanuman saran sinha and BPO Sri Rajiv giri. This dosti week has been celebrated at all our Childline subcenters excluding littipara East Center. This dosti week has been celebrated till 14th of November 2011.





Jan Lok Kalyan Parishad (JLKP) honored to express the gratitude to all the partners in effort towards all the activities, achievements and development of Childline Pakur, during 2011-12:

Jan Lok Kalyan Parishad

Collaborative Organization, Childline Pakur

At- Sindhipara, Near Query association office, Po. + Dist.- Pakur, Jharkhand, 816107

24 Hours Toll free Child Help line no.- 1098, Telephone no. – 06435-220568

